

Ignite Funding's top priority is providing the highest level of service and commitment to our investors and our borrowers. Please know that we will always strive to meet and exceed your expectations and continue to earn the trust you have placed in Ignite Funding throughout the years. We want you to know what we are doing to protect our team and our community during this unprecedented time in history concerning coronavirus.

We are closely monitoring the recommendations being put forth by health professionals including those from the U.S. Centers for Disease Control and Prevention (CDC), the Southern Nevada Health District (SNHD), as well as the Division of Mortgage Lending in Nevada (MLD). The MLD has given licensed mortgage loan originators a temporary provision to allow them to work from home, if needed through May 31, 2020.

Although the authorities say the risk of contracting the COVID-19 coronavirus in Nevada remains low at this time, we are closely monitoring the situation to protect the health and safety of our employees. At this time, we have made the decision to shift operations so the staff will be working from home through the next month. We will continue to reevaluate the situation and adjust as prudent.

Please know that this shift in operations will not impact your service or investments at Ignite Funding. We will be fully equipped to conduct all business as usual and there will be no disruption to the service you receive from Ignite Funding, with only a couple of changes to our normal policies and procedures.

BANKING INSTRUCTIONS

During this time Ignite Funding will not be able to accept paper checks or documents from investors or borrowers. We ask that all deposits be made by bank wire or direct deposit to Ignite Funding. Although you may also make in person deposits to our account at any Bank of America branch throughout the country, we are not encouraging any of our investors or borrowers to send funds in this manner given the guidelines from the CDC and local health jurisdictions. The easiest and safest way to transmit funds at this time is electronically by wire or direct deposit. Banking instructions are attached for your convenience.

If you have not already signed up for direct deposit or e-sign, please contact loanprocessing@ignitefunding.com today and we can assist you.

NOTARY SERVICES

During this time you may be wondering what the best way to get your Special Power of Attorney notarized is. Many of our clients (both domestically and internationally) have been using Notarize.com for their documents and have given very positive feedback of the service. Clients have told us the service is very easy to use and the cost is reasonable at \$25 per document. Please visit www.notarize.com for more information and to explore this option.

Once again, we want to assure you that Ignite Funding will continue to provide the same high level of service to your account as we always have and are here to answer any question you may have. The MLD has set very firm guidelines for companies during this time to ensure that proper security protocols for all clients are maintained and Ignite Funding prides themselves at meeting and exceeding these standards at all times, and this period of time will be no exception. You can be assured that every record and transaction will maintain the same level of security and protection it always has regardless of the location our staff is working from.

If you have any questions or concerns, please contact your Investment Representative by phone or email. We are here working as always for you and to help you build your investment portfolio. Above all, we wish you and your families health and safety during this time.

Please let us know how we can help you!

Sincerely,

Ignite Funding